



GRIEVANCE PROCEDURE

Concerns, grievances and complaints can fall broadly into three categories:

- Child Welfare
- Club management and coaching
- Health and Safety

If you would like to raise any issue of concern, grievance or complaint, please talk to us:

FOR CHILD WELFARE ISSUES –

Victoria Elliot or Karen Pettit – Please see website for details

FOR CLUB MANAGEMENT OR COACHING ISSUES –

Jade Wadman

IF IT'S A HEALTH AND SAFETY ISSUE –

Speak to our appointed Health & Safety Officer: Amanda Wadman

If you are unable to speak to any of us directly, please visit our website and use the appropriate email under 'Contact Us'

We can't guarantee a total fix every time, but in all cases we will investigate and report our findings back to you, so that the matter can be resolved sensibly.